

# MARK PARSONS

## SUMMARY OF QUALIFICATIONS

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### Graphics/Design

- Adobe Photoshop 5+
- Adobe ImageReady
- Macromedia Flash 4+
- Macromedia Fireworks

### Hardware/OS

- Hardware installation and trouble-shooting.
- Software installation and troubleshooting.
- Dial-up, LAN, networking for Windows 95+ and Linux.
- UNIX/Linux Server Administration
- Windows 2000 Pro/Server
- Apache and Zeus Web Servers
- Sendmail and Qmail server installation and maintenance with web mail access
- MySQL Server

### Programming

- HTML
- PHP w/MySQL
- JavaScript
- Perl

## PROFESSIONAL EXPERIENCE

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2002-Present      Clifton Communications      Forsyth, Ga.  
*Network Engineer*

Currently manage Forsythcable.com's high speed cable modem network, consisting of a Terayon Broadband Edge 2000, Cisco Catalyst 2900 switch, two windows 2000 servers running DHCP, TFTP, DNS, IMAIL, three RedHat Linux 7.2 servers running Sendmail, Qmail, Apache HTTPD server, MySQL, PostgreSQL, XTRADIUS, and a Livingston Portmaster for dial-in customers.

Manage Forsyth City Hall's network, servers, and workstations, as well as many other businesses in the Forsyth and Macon area.

Establish web and mail services under Clifton Communications' web hosting services and design websites for local businesses.

2000-2002              ZCorum, Inc.                                      Gordon, Ga.  
*Production Engineer*

Technical Contact for approximately 5000 domains. Established and maintained DNS for ISPs and commercial account customers including Domain Registration. Established web services such as Domain Web Space, Secure Web Hosting(SSL), Email, and RADIUS for new ISPs and their commercial customers on UNIX(ZEUS, Apache) and NT(IIS) platforms.

*Assistant Manager, Logistics*

Managed the implementation of new ISPs, which averaged approximately four per month. Coordinated the installation of Internet Circuits and equipment with large Backbone Providers such as Sprint, Qwest, and AT&T. Assisted Network Engineers in trouble-shooting internet/network problems for new and existing ISPs.

*Business Account Manager*

Single point of contact for approximately twenty ISPs. Assisted existing ISPs with billing, account setup, home network setup, and new equipment installations on customer premise and over telephone.

1999-2000              Bibb Distributing Company                                      Macon, Ga.  
*Delivery Driver*

Responsible for delivering Anheiser-Busch products to businesses in the Macon and surrounding areas.

1994-1999              United States Marine Corps.                                      Jacksonville, NC.  
*Infantry Squad Leader*

Responsible for personnel and equipment accountability. Lead squad of four Marines during peacetime operations in Bosnia and Haiti. Held detailed inspections of personnel and equipment for combat readiness. Received Letter of Appreciation for Outstanding Performance while serving in the Presidential Honor Platoon, Yokuska, Japan.

## EDUCATION

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1999-2003              Middle Georgia Technical College                                      Warner Robins, Ga.  
*Computer Information Systems*

Currently working towards Network Specialist Diploma. Have completed Web Page Creation Certificate program including web and non-web based programming languages, design methodology, SQL using Oracle8 and MySQL.

1994                      Northside High School                                      Warner Robins, Ga.  
*General, Vocational*

Completed and earned Vocational Endorsement for six semesters Architectural Drafting and Graphic Arts.